

## Return Materials Authorization Form

RMA Number: \_\_\_\_\_

Customer Name and Address:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Email: \_\_\_\_\_

Unit Serial Number: \_\_\_\_\_

Reason for Return:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### **Bowles Product Return Policy**

This policy refers to any products or parts being returned to Bowles Corp whether customer owned, leased, or rented; whether under warranty or not.

NO products or parts should be shipped to Bowles Corp. without first contacting us for a Return Materials Authorization Number (RMA) which should then be clearly displayed on the exterior of the package. **Packages delivered without an RMA number or this RMA form will not be evaluated until the RMA form is received.**

***Minimum evaluation charge \$50.00.***

Follow the procedure on pages 39-41 of the product manual to properly package the unit in its customized shipping materials. If the manual is not available, contact us for a pdf copy of those instructions. **Failure to follow this procedure may void the warranty and subject the unit to shipping damage.**

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